# **RELIABILITY ESTIMATION FRAMEWORK** -COMPLEXITY PERSPECTIVE-

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## ABSTRACT

A reliability estimation framework for OO design complexity perspective has been developed in this paper. The proposed framework correlates the object oriented design constructs with complexity and also correlates complexity with reliability. No such framework has been available in the literature that estimates software reliability of OO design by taking complexity into consideration. The framework bridges the gap between object oriented design constructs, complexity and reliability. Framework measures and minimizes the complexity of software design at the early stage of software development life cycle leading to a reliable end product. Reliability and complexity estimation models have been proposed by following the proposed framework. Complexity estimation model has been developed which takes OO design constructs into consideration and proposed reliability estimation models take complexity in consideration for estimating reliability of OO design.

## **KEYWORDS**

Framework, complexity, reliability.

## **1. BACKGROUND**

Over 200 models have been developed since the early 1970s, but how to quantify software reliability still remains largely unsolved. Software reliability has emerged as people try to understand the characteristics of how and why software fails, and try to quantify software reliability. Software failures surround in between three major ingredients i.e. failures, time and operational environment. Following figure 1.1(a) shows the relation between error, faults and failures. In terms of software reliability, error is a computer programmer action or hops that result in a fault. A fault is a software defect that causes failure. A failure is the inability of a system or component to perform a required function according to its specification. Software failures occur if the behaviour of the software differs from the specified behaviour of the software. A failure in the software design makes the system difficult to understand and increases the complexity [1]. High complex system will be high error prone and makes the system more unreliable.

There are several approaches to makes the system more reliable. Among those approaches object oriented design is one of the important approach to estimate reliability in respect of complexity. Object oriented design and development are popular conceptions in today's software development scenario. Object oriented design heralds itself as an important tool for solving most of the software problems [2]. In an object oriented approach, the data is treated as the most important element and it cannot flow freely around the system. Restrictions are placed that can manipulate the data. Object oriented approach binds the data and the methods to prevent by unauthorized

Sundarapandian et al. (Eds): ICAITA, SAI, SEAS, CDKP, CMCA, CS & IT 08, pp. 97–104, 2012. © CS & IT-CSCP 2012 DOI : 10.5121/csit.2012.2509 access. Object oriented design supports design constructs such as encapsulation, inheritance, coupling and cohesion [3].



Figure 1.1(a) Software failure life cycle

The data members and methods encapsulated with in a class and interaction among them is done only through the interface provided by encapsulation whether it is public or private or protected. Reusability of classes is the main feature of object oriented approach. Due to these object oriented design constructs it is easy to design a class hierarchy, easy to understand and easy to make a design structure. This is all done by minimizing or maximizing the OO design constructs according to the need of customer [4]. It is possible to get good software which is good in quality, feasible with cost wise, less effort and reliable. Forgoing discussion encourages the researcher to develop a framework.

## **2. Reliability Estimation Framework**

Software reliability estimation is an activity that determines current reliability by applying statistical inference technique to failure data obtained during system test or system operation. Reliability estimation framework of an object oriented design believes that measurement is a tool for measuring the effectiveness of any estimation activity [5]. Software reliability measurement includes both estimation and prediction with the help of software reliability models [6]. The measurement models are also called software reliability growth models. Most of the current software reliability models and metrics are discussed in researcher's previous papers. For the purpose, reliability estimation framework integrates the measurement phase along with other phase of reliability estimation.

## 2.1. Premises

A framework is a hypothetical description of a complex process. It provides a factual base for future research. The framework for reliability estimation of object oriented design has the following assumptions:

- Reliability of an object oriented design is affected by several factors, in which complexity is taken as a major factor.
- Complexity of OO design is affected by object oriented design constructs.
- Reliability of an OO design is affected by complexity of an object oriented design.
- The framework estimate the reliability by controlling complexity of object oriented designs
- One can choose any of the given reliability factor to estimate reliability of OO design.

#### 2.2 The framework

The proposed framework for reliability estimation of object oriented design comprises of following five phases (as shown in figure-2.2.2): *Recognition Phase, Correlation Phase, Development Phase, Measurement Phase and Finalization Phase.* 

In the recognition phase, the relevant object oriented design constructs, software reliability attributes, complexity as key factor to reliability has been identified. In the second phase, i.e. correlation phase, correlation between object oriented design constructs with complexity, relation between complexity and reliability and their impact on each other has been established. In development phase, metrics are developed for each of the identified object oriented design constructs such as inheritance, coupling, cohesion and encapsulation. Complexity estimation model (CEM) and reliability estimation model (REM) is also developed in the development phase. The measurement phase involves in the calculation of OO design metrics, complexity estimation model and reliability estimation model. Reliability is estimated with the use of complexity. Finalization phase involves in the analysis of OO design metrics, development of suggestive measures and finalization of framework. Finally, on the basis of the review, the whole approach is revised, if needed.



Figure 2.2.2 (a) Framework to estimate reliability of OO design: complexity perspective

#### 2.2.1 Recognition Phase

The main aim of software reliability estimation framework is to estimate reliability of an object oriented design by controlling design constructs in respect of complexity. For this purpose, recognition phase involves:

**To Identify OO Design Constructs:** Object oriented design overcomes the drawback of procedure oriented programming. Procedure oriented programming is a conventional programming approach in which the problem is viewed as a sequence of things to be done. The primary focus is on functions and very little attention is given to the data. In a multi function program data are placed as global so that they may be accessed by all functions. Global data are more error prone to an accidental change by a function. Procedural approach also does not model real world problems [7]. The flaws encountered in the procedural approach are removed through object oriented approach. Object oriented design treats data as a critical element in the program development and does not allow it to flow freely around the system. The identified object oriented design constructs are: Inheritance, Coupling, Cohesion and Encapsulation

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Object oriented approach protect data from accidental modification from outside functions through the mechanism known as encapsulation. Object, classes, data abstraction, encapsulation, inheritance, polymorphism, dynamic binding and message passing are some of the concepts that are used extensively in object oriented approach [8]. Inheritance, coupling, cohesion and encapsulation will be taken as a major construct for establishing a correlation with complexity.

**To Identify Reliability Factors:** Software reliability is one of the most important factors to quality. Reliability attributes are being examined through critical review on McCall's, ISO 9126:200, Dromey's and Boehm's quality factors [7][9-11]. Researcher has identified 16 factors of software reliability including Robustness, Maintainability, Maturity, Flexibility, Fault Tolerance, Error Tolerance, Device Dependence, Consistency, Correctness, Complexity, Availability, Accuracy, Recoverability, Simplicity, Usability, and Testability. These factors affect reliability either negatively or positively [8].

*To Consider a Key Factor - Complexity*: Among identified 16 factors of reliability, it is found on the basis of literature survey that high complexity in software makes the system unreliable [1][3][12-13]. Complexity has negative impact on reliability. As complexity increases, reliability of the system decreases. Therefore, complexity will be taken as a major factor for estimating reliability of an object oriented designs [7].

## **2.2.2 Correlation Phase**

Correlation is a statistical relation between two or more variables such that systematic changes in the value of one variable are accompanied by systematic changes in the other. A statistic representing how closely two variables co-vary, it can vary from -1 (perfect negative correlation) through 0 (no correlation) to +1 (perfect positive correlation). Correlation phase in framework to estimate reliability of OO design complexity perspective includes following two steps:

*To Correlate OO Design Constructs with Complexity:* Object oriented software is a demand for every industry, education sector, medical field, banking systems and other many organizations. Today, most of the software is developed based on object oriented concepts. Coupling, cohesion, encapsulation and inheritance are the most important object oriented design constructs. In order to establish a relationship between design construct and complexity, the influence of design constructs over complexity are being examined through critical review [2][5][10][15-16]. Object oriented design constructs have an influence on the complexity of a design. When the complexity increases, the design misunderstandability increases and this misappreciation introduce the faults and failures that decrease the reliability of object oriented designs [14].

Object oriented design constructs such as inheritance and coupling when high, make the system harder to understand, more error prone and increase the complexity of the design [18]. Inheritance and coupling have a positive influence on complexity. On the other hand, cohesion and encapsulation decreases the complexity of object oriented design [17]. This concludes that higher the inheritance and coupling in the object oriented design, greater the complexity in the design. Similarly, higher the cohesion and encapsulation in design, lesser the complexity in the design. Therefore, object oriented design constructs inheritance, coupling, cohesion and encapsulation affects complexity of the design whether negatively or positively.

**To Correlate Complexity with Reliability:** Reliability and complexity are very closely related with each other. Complexity has been taken as a major factor of reliability in the previous recognition phase. Reliability is the probability of failure free software operation for a specified period of time in a specified environment. Software reliability theory is based on the concepts of failures. The high complexity of software is a major contributing factor for software reliability problems [1] [18]. It is harder to achieve a certain level of reliability when any system possess

with a higher degree of complexity. Complexity of software is inversely related to software reliability. Software reliability growth models have been used to detect and describe failure and faults of software systems. Software failures are caused by unpredictable events [17]. As faults are found and fixed it is assumed that it decreases reliability of a system. There are several approaches to estimate reliability of software. Here, reliability will be taken in context of complexity of object oriented design constructs.

#### 2.2.3 Development Phase

Development phase is the act of improving by expanding or enlarging or refining the phases. The development phase comprise of following three steps:

**To Develop Object Oriented Design Metrics:** Metrics are effective tools to measure the software reliability of object oriented design. The object oriented design metrics will developed by following the proposed framework, will measure complexity of object oriented design with the use of object oriented design constructs. Four OO design metrics will be developed for each of four major identified object oriented design constructs including inheritance, coupling, cohesion and coupling. On the basis of proposed metrics for object oriented design, quantification of each metric will be done.

**To Develop Complexity Estimation Model (CEM):** In order to establish a relationship between design constructs and reliability attribute complexity, the respective influence of design constructs on complexity and reliability are being examined on the basis of critical literature survey [19]. It was observed that each of the design constructs affects complexity and complexity affects the reliability of object oriented software. The extensive review on object oriented development, literature reveals that object oriented constructs negatively or positively affects software complexity and complexity negatively affects software reliability. Researcher will use object oriented design constructs to estimate the complexity of OO software. Object oriented design constructs such as high inheritance and coupling positively affect complexity of software [16]. In same way high cohesion and encapsulation decreases complexity of software. The proposed metrics will be used for estimating complexity of object oriented design. Complexity of the design is dependent on OO design metrics. A multiple correlation may be established to develop the complexity estimation model (CEM) for the design [15].

**To Develop Reliability Estimation Model (REM):** In order to establish a relationship between reliability and complexity, the respective influence of relationship between complexity and reliability are being examined on the basis of literature survey [20-21]. It was observed that complexity and reliability are closely related with each other and complexity negatively affects reliability of object oriented software [22]. Researcher will use the complexity of object oriented design to estimate reliability of software. Highly complex software decreases the reliability of object oriented design [23]. Reliability of an OO design is dependent on complexity of the design. A linear correlation may be established to develop the reliability estimation model (REM) for the object oriented design [15].

#### **2.2.4 Measurement Phase**

Measurement is the act or process of assigning numbers to phenomena according to a rule. Measurement phase includes following three steps:

**To Calculate OO Design Metrics:** Metric is defined as a system of related measures that facilitates the quantification of some particular characteristic [24]. According to the fore said definition of metric, OO design metrics worked as a system of related measures that facilitates the qualification of each of the indentified OO design constructs. In this step to calculate OO design

metrics the proposed object oriented design metrics are calculated for each of the identified OO design constructs such as inheritance, coupling, cohesion and encapsulation for an OO design.

**To Calculate Complexity Using CEM:** Complexity is the quality of being intricate and compounded [14]. Complexity estimation model is an estimation model that calculates the approximate value of complexity of an OO design. Complexity estimation model is dependent on OO design metrics. Object oriented design metrics in respect of inheritance and coupling positively affect software complexity and cohesion and encapsulation negatively affect complexity of design i.e. inheritance and coupling perspective metrics increases complexity and cohesion and encapsulation perspective metrics decreases complexity of the design.

*To Calculate Reliability Using REM:* Software reliability computation can be difficult to quantify directly by knowing its related factors<sup>98</sup>. Software reliability is affected by several factors in which complexity will be taken as a key factor to estimate reliability of software. Complexity negatively affects software reliability. None of the reliability estimation model is present in literature in respect of complexity [24]. Reliability estimation model estimates the approximate value of reliability for an OO design. Reliability is dependent on complexity of design. As complexity increases reliability of the design decreases and vice versa. Here, reliability estimation model will compute reliability against a case study of an object oriented design. On the basis of proposed reliability estimation model, quantification of reliability will be done.

## 2.2.5 Finalization Phase

Finalization phase is the fifth phase in the framework. In this phase the framework has been finalized. Finalization phase includes following three steps:

*To Analyze Metrics Values:* Measurement phase involves in the calculation of OO design metrics against each of the identified object oriented design constructs for an OO design hierarchy. In finalization phase each of the proposed OO design metrics will analyzed thoroughly. The analysis of the OO design metrics will provide the insight about the metrics. On the basis of analysis, it is found that inheritance and coupling metric (IM<sub>C</sub> and CM<sub>C</sub>) increases complexity and metrics  $C_OM_C$  and EM<sub>C</sub> decreases complexity of an object oriented design. This means that, high inheritance and coupling increases the complexity. On other hand, high cohesion and encapsulation has decreases the complexity of the design. Therefore, resulting values of complexity are more than the values of reliability. It concludes that higher the complexity of the design, lesser is the reliability in the design. The results of the analysis of the OO design metrics will used to produce the guidelines for improvement of reliability for object oriented design.

**To Develop Suggestive Measures:** In finalization phase Reliability Improvement Guidelines for Object Oriented Design (RIG-OOD) has been developed. On the basis of reliability improvement guidelines, finalization phase implements the suggestive measures and changes in OO design metrics. Reliability improvement guidelines are the safety measures that are taken in advance to protect the design against possible failures and high complexity. RIG-OOD is used to follow for minimization of complexity and improvement of reliability in the design of object oriented software. The guidelines will help to adjust the metric values by adjusting the object oriented design constructs to improve reliability of the design and minimize the complexity of the software design.

**To Finalize the Framework:** The last phase of reliability estimation framework complexity perspective is the finalization phase. Finalization phase finalizes the whole framework. To finalize the framework step, incorporates the changes, and suggestive measures for the finalization of OO design metrics and models. On the basis of RIG-OOD, the appropriate changes

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need to implement in the metrics and models are done in this phase. After implementing the RIG-OOD one can come up with reliable end products. The framework is finalized after thorough review and revision.

#### 2.3 Review and Revision

Review and revision is the additional phase of the reliability estimation framework of object oriented design complexity perspective. In this phase all the phases of framework are reviewed and revised. Final suggestions and improvements are incorporated in this phase. This phase is free to enter at any phase of reliability estimation framework complexity perspective. Review and revision can be done at any phase of software reliability estimation and the changes occurred at any stage may implement during the review and revision at any phase of the framework.

## **3. FRAMEWORK SIGNIFICANCE**

The framework has the following significance:

- Framework may help to detect and minimize the complexity of software design at the early stage of software development.
- It may help to find the effect of object oriented design constructs over the software complexity estimation.
- It may help to determine the effect of complexity of object oriented design over the estimation of software reliability.
- It may help to develop alternative object oriented designs.
- It may help to find out which design of two versions of object oriented software is more reliable than the older one.
- It may help to find out which object oriented design is more complex among designs of different software.

## 4. CONCLUSION

A reliability estimation framework for OO design complexity perspective has been developed in this paper. The proposed framework correlates the object oriented design constructs with complexity and also correlates complexity with reliability. No such framework has been available in the literature that estimates software reliability of OO design by taking complexity into consideration. The framework bridges the gap between object oriented design constructs, complexity and reliability. Framework measures and minimizes the complexity of software design at the early stage of software development life cycle leading to a reliable end product. Reliability and complexity estimation models have been proposed by following the proposed framework. Complexity estimation model has been developed which takes OO design constructs into consideration and proposed reliability estimation models take complexity in consideration for estimating reliability of OO design. Framework enables to answer the questions like 'Can complexity be taken as key factor to reliability?' How object oriented design constructs and complexity are related with each other? ', 'which design constructs are responsible in increasing and decreasing complexity of OO design?'

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